

Understanding Consumer Reports For Employers



# Sample Consumer Report

BIB **Subject Profile** 9710 NORTHCROSS CENTER COURT **HUNTERSVILLE, NC 28078** 704-439-3900 p 704-439-3901 f Client Subject Information JOHN JOSEPH SMITH ABC COMPANY Name: SSN: XXXXX3255 ATTN: BETTY SMITH DOB: 06/10/1955 123 ANY STREET Sex/Race: M Reference: YOURTOWN, NC 12345 STANDARD Recorded: 704-555-1111 p 08/05/2009 10:18 AM COURT CIVIL/CRIMINAL (Scope of Criminal Search: A Minimum of 7 years) COMPLETE **CRIMINAL RECORD MD - ANNE ARUNDEL** SMITH, JOHN JOSEPH DOB: 06/10/1955 ----- + ------ + ------COURT: MD, ANNE ARUNDEL-DISTRICT COURT CASE: 6V00074488 ARREST|FILED: 03/23/2007 | CHARGE: (FELONY) (1) BURGLARY 1ST DEGREE (2) THEFT \$500 PLUS VALUE ON DISP: (1) NOLLE PROSEQUI (2) NOT GUILTY OFFENSE DATE: 03/23/2007 [SMITH, JOHN JOSEPH DOB 6/10/1955] COMPLETE FEDERAL CRIMINAL RECORD MD - STATEWIDE No Court Record Found for: JOHN JOSEPH SMITH COMPLETE CRIMINAL RECORD CC - COMPREHENSIVE CRIMINAL (CRIMINAL & SEX OFFENDER) AOC - VIRGINIA SMITH, JOHN, JOSEPH S=M R=B DOB=06/10/1955 OFFENSES: COURT: FAIRFAX COUNTY GD DOCKET NUM: 9817484100 FILED: 12/02/1998 DISPOSED: 02/24/1999 ARST: DWI-ALCOHOL CHRG: (M) DWI-ALCOHOL OFFENSE DATE: 11/26/1998 GUILTY DISP: (M) DWI-ALCOHOL ON 02/24/1999 CODE/STATUTE: 18.2-266 SENT: SENTENCE: 6M (SUSP: 6M) COURT COSTS: Y FINE: Y HEARING RESULT: FINAL AOC - MARYLAND SMITH, JOHN, JOSEPH S=M R=B DOB=06/10/1955 ADDR: 10020 LARRYSVILLE RD DOMKIRK MD 28754 OFFENSES: COURT: ANNE ARUNDEL COUNTY (DISTRICT COURT) DOCKET NUM: 6A04174488

## **Consumer Report Elements**

Consumer Reporting Agency (CRA)

The name and contact information of the CRA that has prepared and provided the consumer report is located in the top left corner of the consumer report.

**Subject Information** 

The provided applicant information is located in this section.

**Client Information** 

The name and contact information of your company is listed in this section.

- **Court Civil/Criminal** (Scope of Criminal Search: A Minimum of 7 Years) This section provides all court records reported by our researchers and are broken down by jurisdictions or areas that were searched. The Scope of the Criminal Search is usually a minimum of seven (7) years, meaning the researcher has looked for records going back at least 7 years.
- **Jurisdiction** This is the geographic location for CRIMINAL RECORD searches and will be listed as a County and/or State, Multi-State, Canadian Province, or International Country. Other types of searches may be listed under the Court Civil/Criminal section of your report.
  - **Court Record**

Although the amount of information disclosed in your criminal court record will vary, it will generally provide the following components\* (in no particular order):

- » Where the arrest or violation occurred
- » The case number
- » The date of arrest or filed date (This may also be the date of the Violation)
- » Charge severity: (Felony, Misdemeanor, Traffic, Infraction or other violation)
- » What the actual charge was
- » The disposition (Guilty, Not-Guilty, Prayer for Judgment, Nolle Prosque, etc.)
- » The disposition date (or the date the case was disposed of)
- » Sentence received
- » The name of the offender and a combination of personal identifiers.

Depending upon the jurisdiction, the record may include at least one or all of the following:

- » Date of Birth (DOB)
- » Address
- »Social Security Number (SSN)
- » Drivers License Number » Gender, Race
- » Height, Weight, Eye Color
- » Piercings, Tattoos, Scars and other markings
- - » An Alias or AKA may also be listed

\*Note that all criminal records may not be listed in this order. The order in which criminal record information is reported is dependent upon the record retention and reporting layout from the court.

**Additional Searches** 

You may see other types of searches on your report including the following:

» Federal Criminal Record

- » Comprehensive Criminal Record
- » National Sex Offender Registry (NSOR)
- » Security Watch List (SWL)

» FACIS

» Credit

» Civil

» Motor Vehicle Reports (MVRs)

## **EDUCATION VERIFICATION**

BERKLEE COLLEGE OF MUSIC - BOSTON, MA

COMPLETE

Discrepancies Found? NO

Confirmed By: Attendance Dates:

TERESA HUNTER 09/2000 - 05/2004

Degree:

**BACHELOR - BUSINESS** 

Received:

05/04

Comments: NONE

#### **EMPLOYMENT VERIFICATION**

Information Provided:

Information Verified:

Company Name: ABC Company Company Address: Anywhere, NC Company Phone/Fax: 123-456-7890 ABC Company Anywhere, NC 123-564-9870

Position: Sales Sales Representative Start Date: 01/2007 05/2007

End Date: 05/2009 05/2009

Pay: \$40,000 Unable to verify - See Comments Unable to verify - See Comments Reason for Leaving:

Rehire Eligible: Yes

Comments: Per company policy, no further information was given. Please note the discrepancy in the dates/position provided and verified.

Confirmed by: Mary Jones - Human Resources

# PERSONAL REFERENCE CHECK

REFERENCE NAME: JANE DOUGH

COMPLETE

LENGTH OF TIME YOU HAVE KNOWN APPLICANT: 11 YRS.

RELATIONSHIP WITH APPLICANT: SUPERVISOR

PERSONAL COMMENTS: HE'S A VERY GOOD WORKER, TRUST WORTHY: GIVE HIM ANY TASK AND IT WILL BE COMPLETED ON TIME. JOHN HAS BEEN TRYING TO STRAIGHTEN HIS LIFE UP. HE'S A GOOD PERSON.

Entered: June 05, 2010 10:18 AM Completed: June 07, 2010 02:42 PM

DISCLAIMER: All users of the information provided within this report must adhere to the guidelines set forth by the Fair Credit Reporting Act (FCRA), and the Drivers Privacy Protection Act (DPPA). In addition, all users of this information understand that the provider of these reports cannot guarantee or be held responsible for the accuracy or completeness of this report



#### Education & License Verification

Education Verifications are performed based on information your applicant provided to you. This section may include the following information:

- » Who verified the information
- » The attendance dates
- » The Major listed by the applicant
- » The degree or diploma received.
- » Date the degree was issued
- » Grades or GPA
- » Number of credits accumulated
- » Any additional comments provided by the institution

BIB has created a list of verification codes to assist in the Education Verification process that will be listed in the comments section of the report. Please also note that an email will be sent to the person that requested the search if a discrepancy is found.

## **Verification Code Descriptions**

SV-01-EDU: Verification Successful

UV-01-EDU: Unverifiable: Non-Responsive After a Minimum of Six (6) Attempts

UV-02-EDU: Unverifiable: Data No Longer Available

UV-03-EDU: Unverifiable: Required Release Not Received

UV-04-EDU: Unverifiable: School Hold on Records

UV-05-EDU: Unverifiable: Applicant Unresponsive

UV-06-EDU: Unverifiable: Additional Documents Required

DS-01-EDU: Discrepancy: No Diploma/Degree Earned

DS-02-EDU: Discrepancy: No Record of Enrollment

DS-03-EDU: Discrepancy: Known/Suspected Diploma Mill

DS-04-EDU: Discrepancy: Dates of Enrollment

DS-05-EDU: Discrepancy: Type of Award/Certificate/Diploma/Degree

DS-06-EDU: Discrepancy: School not accredited with State or US Dept. of Education

VC-01-EDU: Verification Cancelled

VC-02-EDU: Verification Closed; Package limited to one (1)

VD-01-EDU: Verification Delayed

SV-01-PRL: Successful License Verification

VC-01-PRL: Verification Closed; Package limited to one (1)

DS-01-PRL: Discrepancy: License Expired DS-02-PRL: Discrepancy: License Pending

DS-03-PRL: Discrepancy: No Record on File



#### **Employment** Verification

Employment Verifications are performed based on information your applicant provided to you. This section may include the following information:

- » Dates of Employment
- » Title held
- » Salary/Pay
- » Reason for Leaving
- » Rehire Eligibility
- » Any additional comments provided by the employer



### Personal Reference Check

References are contacted and verified according to your unique set of questions.

# **Verification Code Descriptions**

SV-01-EMP: Verification Successful

UV-01-EMP: Unverifiable: Non-Responsive After a Minimum of Six (6) Attempts

UV-02-EMP: Unverifiable: Company Policy

UV-03-EMP: Unverifiable: Employer No Longer in Business

UV-04-EMP: Unverifiable: Company Acquired - Data No Longer Available

UV-05-EMP: Unverifiable: Employer Not Found

UV-06-EMP: Unverifiable: Required Release Not Received

UV-07-EMP: Unable to Verify

UV-08-EMP: Unverifiable: Applicant Not Responsive

UV-09-EMP: Unverifiable: Required DD214 Not Received

UV-10-EMP: Unverifiable: Due to the Work Number Requirements

UV-11-EMP: Unverifiable: Additional Documents Required

VC-03-EMP: Verification Closed; Package limited to one (1)

DS-01-EMP: Discrepancy: No Record of Employment

DS-02-EMP: Discrepancy: Time Period

DS-03-EMP: Discrepancy: Wage Reported

DS-04-EMP: Discrepancy: Contract/Agency Position

DS-05-EMP: Discrepancy: Non-Paid Position

DS-06-EMP: Discrepancy: Title Reported

DS-07-EMP: Discrepancy: Reason for leaving

VC-01-EMP: Verification Cancelled

VC-02-EMP: Verification Closed per Client

VD-01-EMP: Verification Delayed

